

# National Health Service Trust invests in Inmagic® DB/Text® *Library Suite* for library management

Mid Essex Hospital Services   
NHS Trust

 Soutron

## Mid Essex Hospital Services NHS Trust

### The Warner Information Resource Centre

**Mid Essex Hospital Services NHS Trust** provides acute hospital-based services to a population of approximately 350,000 people living in and around the towns of Chelmsford, Maldon and Witham in England. Broomfield Hospital, the main hospital site, provides Accident and Emergency facilities and a large range of clinical services and is home to the world-renowned St Andrews Burns and Plastics Centre.

**The Warner Information Resource Centre (IRC)**, based at Broomfield Hospital and managed by Library Resources Manager Zena Woodley, is a health information resource for all staff working for the NHS within Essex. The Trust realises that informed staff deliver improved patient care, whether they are clinical or non-clinical and the Warner IRC assists staff in achieving their professional goals by providing the best health information provision they can - within a set budget - in the Essex region.

On its present site, The Warner IRC has served those seeking medical and clinical information since 1992. The centre holds a core collection of about 4,000 items of medical, nursing, and healthcare texts; and an expanding collection of videos and CD-ROMS, most of which can be borrowed. The Warner IRC also subscribes to major journals and offers an inter-library loan service to its users. The centre had been using Inmagic software for many years, but conversion to a newer library management system, Inmagic® DB/Text® *Library Suite*, meant that the centre could increase the accessibility of their collection to end users and look to the future in enhancing their services.

### Traditional and Non-Traditional Usage

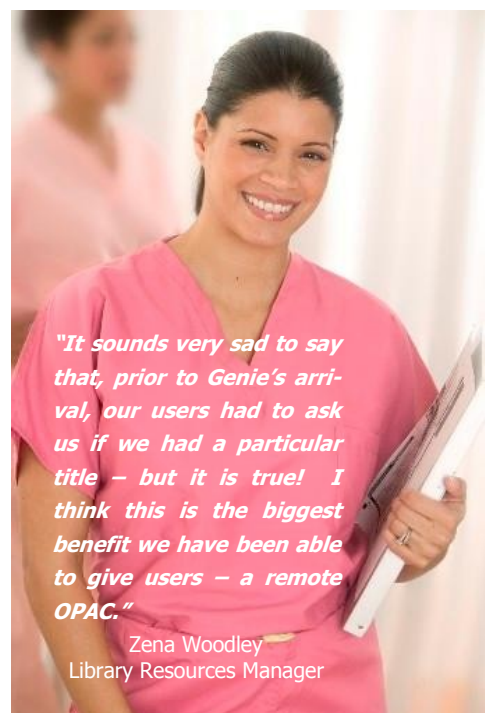
The Warner IRC uses Inmagic *Library Suite* to support the traditional back-office needs of the information centre including cataloguing, loans, serials, borrowers, inter-library loans and more while simultaneously providing a rich and robust retrieval environment for its end users. The non-traditional functions including the file (document/image) upload facility is enabling the Warner IRC to encompass and manage electronic documents in their collection, similarly the multi-site functionality has allowed a remote collection to also be managed and made available online to users.

### Remote Access

An OPAC, accessed over the Trust's intranet site, is now available to employees from the Mid Essex Hospitals Trust, North Essex Mental Health Partnership, Essex Ambulance Trust, along with local General Practitioners, Practice Nurses and other Community Health Professionals and Healthcare students. This is the biggest benefit for the centre as their 1000 plus users can now check what the centre holds remotely over the Web 24/7, and can request items if necessary. "It sounds very sad to say that, prior to *Library Suite's* arrival, our users had to ask us if we had a particular title – but it is true! I think this is the biggest benefit we have been able to give users – a remote OPAC," says Zena Woodley. Requests and library usage via the Web have increased significantly since *Library Suite's* deployment, compared to previous paper and in-person requests.

### Easy to Use Web Interface

Without computing qualifications and with minimal training, the library staff were quickly using *Library Suite* for all administrative functions. Library staff found the *Library Suite* interface very easy to use and the system robust enough to allow exploration and discovery – and in a remarkably short time, the team were fully conversant with the system. Due to the system's ease of use, the centre has explored modules and functions previously unused.



*"It sounds very sad to say that, prior to *Genie's* arrival, our users had to ask us if we had a particular title – but it is true! I think this is the biggest benefit we have been able to give users – a remote OPAC."*

Zena Woodley  
Library Resources Manager

# National Health Service Trust invests in Inmagic® DB/Text® Library Suite for library management

**" Having undertaken several system upgrades and changes in my career, I can honestly say this was the smoothest I have ever experienced. "**

Zena Woodley, Library Resources Manager

## Smooth Implementation by Soutron

Soutron has worked with the NHS for many years and is cognisant of the IT constraints faced by both the NHS and the Information Resource Centres. To facilitate a smooth transition to the new system, Soutron performed the full implementation of the system including data conversions and installation. "Having undertaken several system upgrades and changes in my career, I can honestly say this was the smoothest I have ever experienced. Where there were minor glitches, these were resolved very speedily by Soutron's extremely friendly and approachable staff," says Zena.

## Looking to the Future

The information team have many plans to develop their usage of *Genie* further to offer additional services to their users and are currently exploring Selective Dissemination of Information (SDI), so that they can direct pertinent information to the most interested parties.

Zena believes that "The potential of Inmagic *Library Suite* is amazing. While our catalogue is unlikely to be publicly available in the near future, we fully intend to extend *Library Suite's* capabilities as far as they can go in-house."

The centre is looking to the future and planning to make use of the new features and improvements in future versions of *Library Suite*. "We would like to see a 'personalised' interface, where the enquirer could tell us of his/her special interests. Thus, we would become even more proactive in information provision!" says Zena.



## About Inmagic *Library Suite*

Inmagic *Library Suite* is a Web-based solution designed to meet the changing needs of today's information centre. To address these changing needs, *Genie*, Inmagic's web-based integrated library system (ILS) has been integrated with their flexible information management tools; Inmagic DB/Text® *Works* and Inmagic DB/Text® *Web Publisher Pro*. This product suite delivers a powerful, flexible, Web-based ILS enabling the organised sharing of information within and across workgroups which can increase efficiency, improve performance, and add to the bottom line.

Accessible from a standard Internet browser, *Library Suite* provides access to library records and the full range of traditional library functions and is designed to serve the growing needs of organisations by offering functions directly from the Web, available 24/7.

To enable special libraries to expand the reach and content of their library, Inmagic have combined the rich library management capabilities of the *Genie* technology with the knowledge publishing and discovery capabilities of Inmagic *Presto* for Social Libraries. Integrating social media capabilities, library workflow, information management, and publishing, *Presto* for Social Libraries enables organisations to fully utilise their knowledge assets making them available for easy access, discovery and "socialisation." This extends the value of information assets and fundamentally enhances the significance, relevancy and usefulness of the library.



Soutron Ltd  
Highgate House  
Burley Hill  
Derby, DE22 2ET  
T: +44 (0) 1332 844 030  
F: +44 (0) 1332 844 031  
E: info@soutron.com  
W: www.soutron.com