



Providing a cloud based information solution for a global engineering and project management company

AMEC FOSTER WHEELER E&I UK USES SOUTRON FOR ITS LIBRARY MANAGEMENT SOLUTION



Amec Foster Wheeler is a multinational consultancy, engineering and project management company with operations in over 55 countries, serving the oil, gas & chemicals, mining, power and environment & infrastructure markets globally.

Its customers, in both the private and public sectors, are among the world's biggest and best in their fields: BP, Shell, ExxonMobil, Dow, EDF, Saudi Aramco, U.S. Dept. of Homeland Security, Hyundai, Chevron, Northumbrian Water and Petronas, to name just a few.



CHALLENGE

Its library service was being facilitated by two separate systems one of which, a legacy Lotus Notes solution, was earmarked to be decommissioned. Coupled with cost inefficiencies and poor functionality, the time had come to investigate other options.

The company was increasingly aware that more advanced solutions were now available in the LMS

marketplace to assist with its future needs, incorporating modern functionality, customisable features and providing a better end user experience.

SOLUTION

After a meeting with Soutron at the 2013 CILIP LMS Suppliers Showcase in London, it soon became apparent that Soutron was able to provide a solution ideally suited to Amec Foster Wheeler's needs.

Linda Fawcett, Information Manager at Amec Foster Wheeler E&I UK says "Although we are an international organisation the needs of our library are relatively modest. The host of customisable features within the administration area, the improved functionality for end-users and the whole look and feel of the Soutron software gave us exactly what we required from a modern Library Management System."



RESULTS

Today the library continues to enable access to both print and online resources for several offices. Thanks to the latest portal technology from Soutron, each office is able to access and search across its entire collection with ease.

The end users appreciate the improved search Experience, such as the various content type tabs within results, hyperlinks to external sites, attached documents and a modern look and feel to the system.

With a single solution in place, rather than two, Amec Foster Wheeler E&I UK can offer a single access point for users to search their hard copy library collection as well as the bibliographic details of their various e-resource titles.

“We can import bibliographic data from third party sites with ease, thanks to the tools available with Soutron and if we ever need to ask for assistance or be updated on the latest plans for the system we have always found the team on the helpdesk to be extremely helpful.” says Linda.

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Linda Fawcett,
Information Manager

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To learn more about Amec Foster Wheeler, visit:
www.amecfw.com

To find out how you can migrate to a fast, cloud based and flexible library management system to support your organisation, start a conversation with Soutron today:
www.soutron.com

