

National Law Firm uses Online Library Automation Software Designed by Legal Librarian



ASHFORDS LAW FIRM USES SOUTRON FOR ITS LEGAL LIBRARY MANAGEMENT SOLUTION



Ashfords LLP is a national provider of legal and professional services with 76 partners and over 500 staff across 6 offices in London, Bristol, Exeter, Taunton, Tiverton and Plymouth.

The firm offers significant experience and depth of knowledge in business areas including real estate, energy, projects, corporate, commercial, technology and private client.

CHALLENGE

For many years, the library used a third-party Access based database solution, but found it increasingly awkward to use and wanted something more user friendly for the library and end users to experience.

With the advent of new cloud-based solutions becoming available in the library management marketplace, Soutron was able to move Ashfords across to their very own new online library management system, Soutron LMS.

SOLUTION

Susan Flegg, Information Resources Manager says, "It was clear to us that the Soutron Library Management System was designed by a librarian, not an IT technician!"

She liked the way the whole catalogue was configured and designed by Graham Partridge, Client Services Director at Soutron.



His previous background and expertise as a Library Systems Manager for a global law firm has provided a valuable insight into the needs of a legal librarian.

Susan adds, "Soutron is set up in a way only a true librarian would have designed it. Graham, in particular, has been extremely helpful in setting up our system".



RESULTS

The flexibility of the Soutron catalogue has helped Ashfords make the most of the software. They store digital content alongside their own extensive book library collection and like how easy it is to quickly edit fields and add new records.

Susan says, "When we need to add replacement volumes to statutes or amend ISBN numbers, we can do so very easily. The cataloguing process runs very smoothly. I really like how we can add weblinks alongside the book record, providing our lawyers alternative choices for content in search results."

The library also really values the support provided. Susan says, "Soutron provide great support and response times are very quick. They really do go above and beyond when it comes to support."

Going beyond library management, the library staff also use Soutron LMS to store the login details for lawyers' access to third party websites. Susan says, "It is a great feature within the users' accounts. We are frequently asked to remind lawyers of their login details as they often forget!"



This illustrates just one of the many ways the flexible database at the heart of the LMS can be configured to assist a law firm and provide support to lawyers.

To learn more about Ashfords LLP and the legal and professional services they provide visit their website: <http://www.ashfords.co.uk>



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To find out how you can upgrade your legal library to a fast, cloud based and flexible library management system, start a conversation with Soutron today: www.soutron.com