

*Leading professional body for the global financial services profession.*



## THE CHARTERED INSURANCE INSTITUTE CHOOSE SOUTRON FOR LIBRARY SYSTEM DEDICATED TO INSURANCE, RISK & FINANCE

### CHALLENGE

As the leading professional body for the global financial services profession, the Chartered Insurance Institute (CII) exists to promote higher standards of integrity, technical competence and business capability. With over 120,000 members in more than 150 countries, the CII is the world's largest professional body dedicated to insurance and financial services.

The subjects covered by their library service include all branches of insurance, risk management, loss prevention, civil liability, shipping, aviation, pensions, investment and other financial services.

**“we really wanted a fully supported system, with a friendly user interface. It was at this point we found Soutron LMS”**

Hannah Nilsumran,  
Knowledge Services  
Team Leader

They were seeking a replacement solution to their previous library management system which was becoming costly to maintain, had a poor user interface and only supported MARC records which were found to be too restrictive for their needs.

They also wanted a solution they could integrate with the CII website.



### SOLUTION

Hannah Nilsumran, Knowledge Services Team Leader for the CII took charge to find a new solution to their current system supplied at the time by SirsiDynix.

Hannah says “the current system was too big, too technical and we really wanted a fully supported system, with a friendly user interface. It was at this point we found Soutron LMS”.

With their collection of monographs, documents, articles and journals exceeding 45,000 it was vital that they had a manageable solution in place for the future.

### RESULTS

“Soutron provided us with a user friendly, cloud-based solution that was not restricted to MARC. We love the number of filters we can apply, all fully editable to allow users to narrow down their search results too.

The support Soutron provided was second to none, especially during the implementation and migration from our older system.”

The CII were so impressed with the solution provided by Soutron, they are currently looking at the Soutron Archive solution for their historic collections of insurance policies, photographs and insurance plaques.

Bringing the history of over 140 years of the Chartered Insurance Institute into the 21<sup>st</sup> century.



To find out how you can migrate to a cloud based and affordable library management system to support your organisation, start a conversation with Soutron today:

[www.soutron.com](http://www.soutron.com)

To learn more about the CII and the services they provide, visit their website:

[www.cii.co.uk](http://www.cii.co.uk)