

Soutron providing Essex Police information when they need it, fast.

SOUTRON DELIVERS TIMELY AND RELEVANT INFORMATION MANAGEMENT SOLUTION

CHALLENGE

Essex Police has to deal with colossal volumes of documentation. Like most police forces in the United Kingdom, they have a central registry to record and manage information such as legislation, policy, research papers and general correspondence.

It became imperative for the registry's documentation to be managed, so that information such as home office circulars, force policy and correspondence could be stored and retrieved efficiently in the simplest and most cost-effective way.

Various information management systems had been looked at over the years but failed to meet the full requirements. Databases looked at were too slow to search, were limited in the number of files per record, or had no imaging capabilities.

SOLUTION

However, after discussions with Soutron and an evaluation of their solution, the force was extremely impressed. In particular, they were enthusiastic about its ease of use and flexibility - not only could they have the freedom to make changes in the number of fields per record but they could also have unlimited text in any field.

Another key objective that had been highlighted was the need to cut down on the amount of paper being filed, as it was taking up valuable storage space.

Soutron highlighted how documents could be scanned and linked to a record. At the touch of a button, they could then be retrieved quickly, with no time wasted searching through files.



RESULTS

In addition, before implementation of the solution, Essex Police stated that the documents had to be manually sorted and "weeded out". Soutron showed how quite simply, these could be scanned, rapidly sorted and within seconds, papers that needed to be destroyed identified and purged from the database.

This procedure meant that registry staff had increased control to efficiently provide their users with relevant and current documents.

Finally, users of the registry system were extremely surprised and pleased to find that searching for information using the Soutron solution was very fast, even with the large databases they had to explore.



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