

Providing a cloud-based information solution & Search Portal for the world's biggest MS library

MS SOCIETY USE SOUTRON FOR THEIR LIBRARY MANAGEMENT



The MS Society are a registered charity who fund research, give grants, campaign for change, provide information and support, invest in MS specialists and lend a listening ear to those who need it.

With around 30,000 members, 5,500 volunteers, 285 staff and over 270 local groups all with one aim: to stop multiple sclerosis.

The MS Society library provides access to a wide range of award-winning publications and factsheets on MS symptoms, treatments and practical issues, as well as information for carers, young people and MS professionals.

You can browse their journal articles, borrow books and DVDs and search online in the world's biggest MS library.

CHALLENGE

In 2012 the current library management system, though having served the MS Society well, was now seemingly outdated and lacked the features they were seeking. After reviewing the marketplace for a new LMS provider, Melissa Wyatt, Librarian, received a recommendation to take a look at Soutron LMS.

Further to meeting and seeing Soutron LMS in action it was clear to Melissa that the solution ideally suited the needs of the society and also that Soutron spoke on a personal level.



Melissa says “Soutron spoke to us in a very respectful way and on a personal level, listening to our needs. Their plans for the direction of Soutron LMS showed just how very much on top of emerging technologies they were and the benefits this would bring us not just at the time, but in the long term.”

SOLUTION

Soutron LMS, a cloud-based library management solution provides both members and non-members with the ability to search and research titles and articles related to multiple sclerosis via any internet connected device and browser.

Melissa also uses Soutron LMS to single-handedly maintain their catalogue, process requests and loans. Soutron's Graham Partridge also worked together with Melissa to enhance the search feature for the library by creating a hierarchy of subjects, making for a more flexible and easier to use search tool.



Library users are able to carry out literature searches, view and download the results using citation style exports. The export reports in Soutron highlight the primary audience that they are directed to, thanks to the design and layout adjustments Soutron applied.

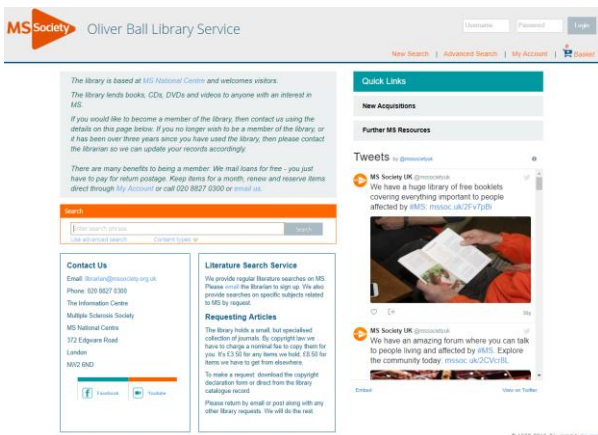
RESULTS

Melissa is also keen to start working with the new acquisition and serial workflows which will help her streamline her operations even further, as well as managing her budgets.



Running the library is one thing but as a solo librarian, she has really benefited from the support Soutron provide. She says “The helpdesk and support provided is ace. It really does help knowing that as a solo librarian there is support when I need it. The whole team is gold!”

The library search portal Soutron provided is also now live, providing full library search and access to library information. Fully branded to match their existing website and including direct contact details for the library, how to request articles and even the society live Twitter feed. All of which Melissa can update when she wishes.



Melissa concludes by saying “I can do my job so much quicker with Soutron LMS, it’s a real asset to the MS Society library service.”



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Melissa Wyatt,
Librarian



To learn more about the MS Society and the service and support they provide, please visit their website: www.mssociety.org.uk

To find out how you can migrate to a fast, cloud based library management system to support your members, non-members and researchers, start a conversation with Soutron today: www.soutron.com