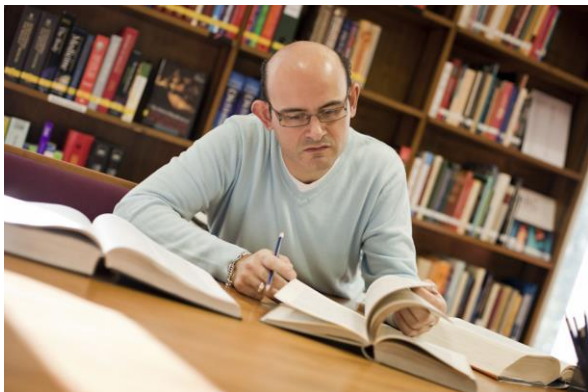*Library Management and Inter Library Loans Solution for Respected Medical Royal College*

ROYAL COLLEGE OF PHYSICIANS USE SOUTRON FOR LIBRARY MANAGEMENT SOLUTION

Royal College of Physicians

The Royal College of Physicians (RCP) is the leading professional body for physicians in the UK and internationally, with over 34,000 members and fellows across the globe.

Physicians diagnose and treat illness, and they promote, maintain and restore health. The RCP's vision is to provide the best possible health and healthcare for everyone.

CHALLENGE

In 2011 the RCP was seeking a replacement to its previous library solution that was becoming increasingly difficult to administer.

The user controls, administration features were not as user friendly as hoped and offered little or no functionality and control for the OPAC.

The existing solution was more of a catalogue and not a great LMS as a whole. The RCP was also looking to replace its previous standalone Inter Library Loans solution. It was clearly time for change.

SOLUTION

After looking at the marketplace for LMS vendors, Soutron were selected as the features and response to the RCP's expression of interest document published simply stood out from the rest.

Open Source solutions were even considered at one point, but having the comfort of a fully supported and maintained flexible database solution from Soutron was preferred.

Granular user and security controls for users, the ability to upload historic media files and the flexibility of the portal (OPAC) have really made a difference to how the RCP use Soutron on a daily basis.
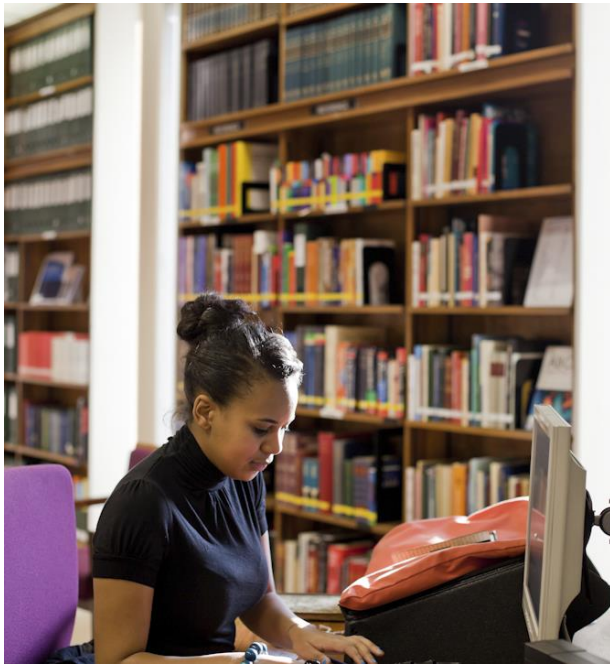
RESULTS

Even the Inter Library Loans (CLIO) software Soutron provided had some surprise features. Karen Reid, RCP Library Manager says, "we love the automatic lookup for the BMA and connectivity features".

On the Soutron LMS. Karen adds "The OPAC is truly flexible and the ability to create saved searches is being increasingly used. The ability to link out to e-journals is also a very important feature for us."

The RCP has been using Soutron for over 6 years now. Karen has found the support and tech team's ability to speak in 'plain English' at Soutron a blessing. She says "It has been great having UK based technical support with a great 'can-do' attitude at Soutron should they need assistance when they need it".

Karen also highlighted another feature of the software that can sometimes be overlooked, the upgrades process. With Soutron any customisations added are maintained after each and every upgrade is applied. Karen says "with previous LMS solutions we have been hit with extra charges to re-apply custom features that were lost after each major upgrade. This has not been the case with Soutron".

> **"The OPAC is truly flexible and the ability to create saved searches is being increasingly used."**
>
> Karen Reid
> Library Manager

Recalling the implementation back in 2011 she also found the training excellent. Karen says "Soutron's training programme was excellent and timed it so it worked around us, not around them."

To learn more about the Royal College of Physicians, visit their website:
www.rcplondon.ac.uk

To find out how you can migrate to a cloud based and flexible library management system to support your organisation, start a conversation with Soutron today:
www.soutron.com