



Providing a multilingual, cloud based and secure library management system for international energy company



UNIPER USE SOUTRON FOR THEIR LIBRARY MANAGEMENT SOLUTION

Uniper are a leading international energy company with operations in more than 40 countries and around 13,000 employees.

They combine a balanced portfolio of modern assets with comprehensive technical and commercial expertise.

These assets and capabilities enable them to deliver bespoke, competitively priced energy products and services globally with agility, precision and speed.

CHALLENGE

Uniper had been using an in-house developed library management solution (LMS) for over 15 years. Even though the software was stable, was originally developed for their needs and satisfied their basic reports requirements, it was becoming increasingly difficult to upgrade and maintain and lacked some of the features which would be expected from modern business solutions.



“Soutron are a great company to work with, very helpful and supportive too”

Angela Betts,
Information and Intelligence Services



Hosted on an internal server, the system was dated in appearance and performance and the OPAC / Portal was not easy to keep updated.

They identified a need for a new LMS and took advantage of an internal organisational change to bring in a solution fit for the new organisation.

Angela Betts, Information and Intelligence Services, says “We really wanted an LMS we could safeguard, search and access our technical reports from multiple locations internationally, necessary to support our business. Our information services function manages a large repository of specialist engineering, research and customer reports dating back over 50 years to the present day.”



Uniper knew Soutron were a key LMS provider for corporate and special libraries and made sure they were included in their tender process.

SOLUTION

Angela adds “Soutron were one of the few who provided a competent and knowledgeable service and worked closely with us to define the best solution which included language support reflecting the multilingual nature of our organisation. They brought

us full text searching of pdf documents which enhances e-discovery for our engineers which is important to build on prior experience”.

Cloud based, fully maintained with an OPAC / Portal which they can easily update gives Uniper the ability to take control of the information they display, avoiding the need for in-house infrastructure, whilst maintaining security.

RESULTS

Uniper now have a flexible library management system which incorporates all the necessary features to enable them to manage a range of information services including loan management of hardcopy materials alongside pure electronic documents. It also includes a number of beneficial features for users such as saved searches and matched their requirements in respect of implementing levels of access and security related to user group and document types.



Angela says “Our new catalogue perfectly manages our particular needs and offers future potential for access via any browser enabled device and for our external customers to access their consultancy reports directly online”.

Their prior solution offered great reporting tools, but the Soutron LMS takes this even further. With a large selection of reports available, they can get the management statistics they need at any time.

The look and feel was particular important to Uniper and the flexibility and the use of the latest web technology ensured that Soutron could meet the high level of attention to detail required for the end user interface.

Angela concludes by saying “Soutron are a great company to work with, very helpful and supportive too.”



“Soutron were one of the few who provided a competent and knowledgeable service and worked closely with us to define the best solution”

Angela Betts,
Information and Intelligence Services



To learn more about Uniper, visit their website:

www.uniper.energy

To update your corporate library to a fast, cloud based and flexible library management system, start a conversation with Soutron today:

www.soutron.com