

Providing a cloud based, flexible and fully maintained library management system for NHS Trust Library

WHITTINGTON HEALTH LIBRARY USE SOUTRON FOR THEIR LIBRARY MANAGEMENT SOLUTION

Whittington Health NHS Trust provides hospital and community care services to 500,000 people living in Islington and Haringey as well as other North London Boroughs.

As one organisation providing both hospital and community services, they are known as an 'integrated care organisation'.

Their Library offers a comprehensive and modern library service to NHS staff from Whittington Health as well as Camden and Islington NHS Foundation Trust and Islington Clinical Commissioning Group.

Book loan and IT services are also provided to University College London medical students working at the Whittington Hospital, as well as study space and IT services for Middlesex University nursing and midwifery students on placement.

CHALLENGE

In 2013 the Archway Campus, which had provided training to thousands of Healthcare students was closed.

This included the closure of the academic Archway Healthcare Library, which had provided services to Whittington Health.

A new Library was needed on the Hospital site and the lead-in time was less than a year. As well as finding and refurbishing a space and recruiting staff, a supportive library management solution was needed within a matter of months.

After the shortlist was narrowed down to three possible suppliers, Soutron were selected by a panel of Librarians and IT staff to provide the LMS solution for the new library.

Whittington Health Library

Evidence when you need it

Richard Peacock, Health Librarian at the Library, says "We liked the way the Soutron admin interface and search results were presented. We also needed a prompt solution so the new library could provide a good service from the moment it opened. Soutron provided us with the confidence they could achieve this for us".



SOLUTION

The book stock at Archway Healthcare Library was split, with around 5,500 volumes selected to form the core collection for the new library.

Soutron were able to migrate the records from the existing system across to the new Soutron LMS, without putting additional strain on their clients' own IT resources.



Within a matter of weeks and well ahead of the physical move, their new LMS was in place, providing a vital resource for the library users.

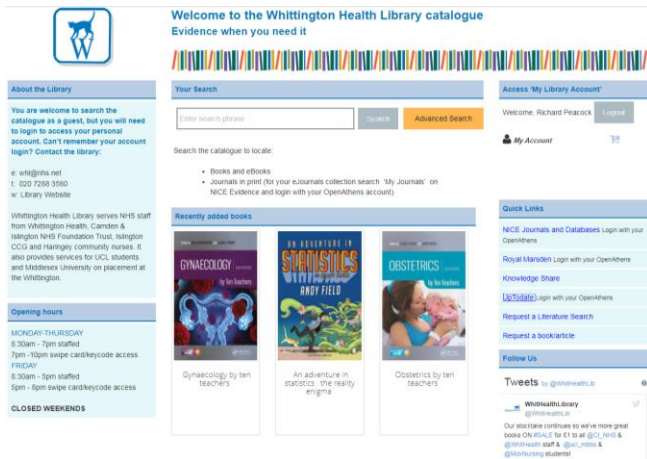
A cloud based solution, fully maintained and with all the headaches and upgrades taken care of too.

Since the original installation, the LMS has gone from strength to strength with many new available features and updates having been applied to create the solution they have in place today.

All part of the managed solution provided by Soutron.

RESULTS

Today the library benefits from its very own library portal, also developed by Soutron. A starting point to not only the online catalogue but also to provide links to other vital services the library provides.



These include highlighting recently added books, the popular inter-library loan and literature search services and also displaying their own Twitter feed. The portal also includes a link to their own KnowledgeShare service - a new targeted awareness service provided for NHS staff members.

The library staff can update the portal at any time, putting less strain and calls on their internal IT department. Richard concludes by saying “The communications and support we receive from Soutron have been very responsive”.



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Richard Peacock,
Librarian



To learn more about Whittington Health Library and the services it provides, visit their website:

www.whittington.nhs.uk/whl

To find out how you can migrate your Health Library to a cloud based and flexible library management system, start a conversation with Soutron today:

www.soutron.com