



Client Testimonials

If you want to know more please get in touch with us since the approach we take to automating systems is only really revealed when you can meet the people who you will work with.

Please note, not all of our clients like to announce to the world what they do and so some of our really exciting and ground-breaking projects are unfortunately not included within this list of client testimonials.

"I just wanted to say a huge thanks for all your hard work over the last year. If ever there was a year to say thank you, this is it. We greatly appreciate your responsiveness in adapting to our new working conditions, and your effort in going above and beyond to help us get the catalogue in shape and off the ground."

**Nicki Page, Access Librarian, Library and Information Services,
AECOM**

St Albans, United Kingdom [Website](#)



"The project is moving forward as planned which is great. Craig and the team have done an excellent job and provide great support."

**Malin Nordby, External relations & RGT Manager,
The International Association for the Protection of Intellectual Property**
Zürich, Switzerland [Website](#)



"Thank you so much for all your efforts Craig! Catherine and I have just been saying how wonderful it is to work with a company that truly cares about the quality of its services!"

Karin van Boom, Head Scientific & Medical Intelligence, Danone Nutricia Research
Utrecht, The Netherlands [Website](#)



"Steve was so very helpful in responding to the list of changes I sent to him last week and I am now so pleased to have all the fields I so frustratingly lacked when I was cataloguing into our old RSAA system.

Now all I need to do is go back over 6000+ records and make all the changes! Once a Librarian always a Librarian!

Once again thanks for everything."



Marilyn Arnott, RSAA Librarian, Royal Society for Asian Affairs
London, United Kingdom [Website](#)

"Thanks to the cloud-based software all IT pressures are removed and I have immediate access to brilliant and very helpful support when I need it. Questions are answered within the hour or in many cases instantly, compared to several days of waiting from our previous LMS supplier.

Soutron makes my daily tasks more enjoyable and what is really nice, the students' response to this new LMS has been very positive.

The helpdesk is so patient and willing with my queries, no matter how large or small, stellar support from the Soutron support team!"

Donald Mitchell, Librarian, Union School of Theology
Wales, United Kingdom [Website](#)



“As a specialist national meteorological library and archive, we were attracted to Soutron because of their accessibility, flexibility and on-going plans for future system developments.

Working alongside Soutron we are looking forward to offering our customers a modern, effective search and discovery tool for both our library and archive collections.”

Sarah Pankiewicz, Library & Archive Manager, Met Office
Exeter, United Kingdom [Website](#)



“Integrating our library and the archives data into a single system without compromising the collection management functionality on either side was a priority.

With the development of Soutron’s Portal and the ability to display the hierarchical relationships of our archives, finally we are able to present our entire holdings to researchers in one go. As existing customers, it feels like we’ve had some rather bespoke attention for a very modest increase in our costs.”

Hilary McEwan, Archivist, The Commonwealth Secretariat
London, United Kingdom [Website](#)



“We were keen to seek a new and cloud based library management product and selected Soutron to provide such a solution. With all the functions we needed, loans, online catalogue and a search portal for end users, it was a perfect match for our library.

We find it very easy to use and love how we can add extra fields to the catalogue. It really helps us and our users search the library catalogue with ease and Soutron provide us with very helpful support too.”

Giulia Galeazzi - Library Coordinator - The British Institute of Florence
Florence, Italy [Website](#)



“BIALL selected Soutron Library Management (LMS) software to allow us to better manage and leverage the collective knowledge of our Association. This includes current known knowledge items, committee minutes, PDFs of previous newsletters and other internal documents. Soutron LMS will allow us to reduce administrative time, save on data duplication and increase accessibility and monitoring of our internal knowledge.

Soutron’s flexible cloud based software and built in API will also allow integration with our website. This, along with their attentive support, will prove to be a fundamental and valued addition to the Association.”

British and Irish Association of Law Librarians - BIALL
United Kingdom and Ireland [Website](#)



“We selected Soutron for our new library management solution as you listened to our needs and we liked your approach to our future and current requirements. We needed to update our current software and we really found the ability to combine our archive and library, digital content into one single repository ideal. It perfectly provides a solution for our and our Members’ needs.”

Annette Ruehlmann, Librarian, Institution of Civil Engineers
London, United Kingdom [Website](#)



“Soutron LMS is so much easier to use and navigate. We find the process of cataloguing and serials management perfectly suited to our requirements and thanks to Graham’s knowledge and input, the end results have been simply brilliant.

Soutron LMS is a great solution for a law firm like Geldards.”



Tonia Sexton, Information Manager, Geldards LLP
Derby, United Kingdom [Website](#)

“The self-checkout tool for our lawyers has worked wonders, no more manual checking and it is just so easy to keep track of our 800 books and journals.

Using Soutron for our library management has made a huge improvement to our department.”

Andrew Phenix, Information Services Manager, Wilsons Solicitors
Salisbury, United Kingdom [Website](#)



“We have been using Soutron Library Management software since 2012. The support team are great and very helpful should we need to call. We also like the recently launched search portal Soutron launched, it is visually pleasing and well optimised for mobile use.”

Fiona Watson, Library Supervisor Information Security, Royal College of General Practitioners
London, United Kingdom [Website](#)



“It was clear to us that the Soutron Library Management System was designed by a librarian, not an IT technician! Soutron provide great support and response times are very quick. They really do go above and beyond when it comes to support.”

Susan Flegg, Information Resources Manager, Ashfords LLP
Exeter, United Kingdom [Website](#)



“The ability to import and export content en masse and flexibly for our workflows and reporting needs is also very important to us as we are a small team. As we already used EndNote® for collecting publication records, thanks to Soutron it now takes half the time it did previously to add them to the LMS. We can now bulk import various record types, article metadata, migrated ejournals and ebooks directly into the LMS.”

Tim Wales, Head of Library & Information Services, Rothamsted Research
Harpenden, United Kingdom [Website](#)



“As a modestly-resourced county historical society, we are very much looking forward to going live with SoutronSolo very soon. It promises to be a splendid vehicle and solution to help promote our library and growing collection of research materials to those with an interest in the architecture, archaeology and history of St. Albans and Hertfordshire.”

Donald Munro, Librarian and Past-President, St Albans & Hertfordshire Architectural & Archaeological Society
St Albans, United Kingdom [Website](#)



“We were looking for a smaller version of our existing Adlib software which we were stuck with on a local server. We wanted software that would provide us with a simplified straightforward archive and library solution. We selected Soutron as the whole product offered fits our needs, budget and we really liked your approach to things. Integration with our website was also important and as a cloud based software we are rest assured you will be maintaining this, so we don't have to!”

Chris Bożejewicz, Archivist & IT Manager, The Polish Underground Movement Study Trust
London, United Kingdom [Website](#)



“Soutron were one of the few who provided a competent and knowledgeable service and worked closely with us to define the best solution. A great company to work with, very helpful and supportive too.”

Angela Betts, Information and Intelligence Services, Uniper
Nottingham, United Kingdom [Website](#)



“Our previous library software really never did what we wanted it to do for us, it wasn't that easy to use and with support at the time moving to the USA we decided to move over to Soutron.

We did look at other software vendors in the marketplace, but we liked the extended functionality Soutron offered within the library management software and it really just ticked all the boxes for us.”

Helen Cafferata, National Information Services Manager, Berrymans Lace Mawer LLP
London, United Kingdom [Website](#)



“We have maintained a Library database at Ricardo for many years, and in 2012 we decided to move to the Soutron Library Management System as we already knew and trusted Soutron, who were able to provide a clear roadmap and future development of their own software.

Today we are preparing for a re-launch using the new portal, and look forward to the benefits this will bring for both our internal users and external client subscribers.”

Roland Christopher, Information Manager, Ricardo
Shoreham-by-Sea, United Kingdom [Website](#)



“Although we are an international organisation the needs of our library are relatively modest. The host of customisable features within the administration area, the improved functionality for end-users and the whole look and feel of the Soutron software gave us exactly what we required from a modern Library Management System.”

Linda Fawcett, Information Manager, Amec Foster Wheeler
Newcastle upon Tyne, United Kingdom [Website](#)



“Soutron were selected, after a public procurement process, to provide the new library management solution at the Law Reform Commission as it was felt you demonstrated a key understanding of the special library sector and could respond to the developing needs of the sector – and us in particular! - in an agile and effective matter.

You addressed all of the features and functionality specified in the government procurement process, but more importantly you also demonstrated a commitment to provide a flexible and customised solution. In particular we liked the fact you were able to provide multiple portals designed to match the requirements of our different user groups.”

Órla Gillen, Library and Information Manager, Law Reform Commission
Dublin, Ireland [Website](#)



“The communications we receive and the support from the help desk is simply outstanding.

We chose Soutron because they were the only supplier, who bid for our business that were genuinely willing to help develop an LMS solution that was really tailored to our specific needs. Compared to other LMS suppliers Soutron provided the perfect solution for a corporate library.”

Andrea Cable, Library and Bookshop Manager, Oxford University Press
Oxford, United Kingdom [Website](#)



“Field Law wanted to move to a cloud-based, integrated library system to manage the workflow of a multi-office, multi-librarian, regional law firm library. We wanted a system that would be easy for lawyers to use. Lawyers and librarians can now do enhanced resource searches that help them quickly pinpoint the tools they need to begin client research projects. Library staff can more efficiently manage the dynamic life cycle and cost of subscriptions across multiple offices. Using technology to streamline our processes is part of Field Law’s ongoing commitment to provide efficient and effective service to our clients.

Soutron fit our requirements and their migration team was supportive and great to work with. We are very pleased with our new library catalogue and portal.”

Josette McEachern, Library Manager, Field Law
St Albert, Canada [Website](#)



“Our staff are constantly on the go delivering programmes in various Commonwealth countries, a web based system really supports accessibility from whichever country they find themselves in. Ease of use and intuitiveness are big drivers; the system has to be straightforward because users want simple interfaces with simple search boxes that do a lot behind the scenes. Soutron continues to help us deliver our vision.”

Nsekanji Pelekamoyo, Head of Library & Knowledge Services, The Commonwealth Secretariat
London, United Kingdom [Website](#)



“We needed an archive solution to work in conjunction with our present Learning Management System. Our project has a variety of information centres to satisfy and Soutron’s archive and database solution offered all the flexibility to manage both physical and digital assets.”

Shirley Sardena, Medical Librarian, The University of Gibraltar.
Gibraltar, Europe [Website](#)



“We selected Soutron for our new library management solution as you were able to provide us with a cost effective solution that suited our specific needs, especially as a smaller library. This, along with your excellent customer centric approach and initial demonstration of the system, made Soutron stand out as a supplier of choice for us.”

Heather Jardine, St Bride Library volunteer, St Bride Foundation
London, United Kingdom [Website](#)



“We decided to go with Soutron for our new library and archive management solution, as your software fits very well with the current and future needs of the society library, it’s advanced features within the system and it offered us great value for money. Our historic transaction records have already been digitised and are accessible online, and we look forward to expanding our digitisation programme to other areas and including all in the archive so it can be easily found and accessed remotely.”

Sheila Miller, RHASS Librarian, The Royal Highland and Agricultural Society of Scotland (RHASS)
Edinburgh, United Kingdom [Website](#)



“The National Sporting Library & Museum selected Soutron for its database needs primarily because of the flexibility in its feature set. We are looking forward to working with Soutron as we unify our Library data and our Museum data, providing our audience with the ability to research sporting authors and sporting art in one place.”

John P. Connolly, National Sporting Library & Museum
Middleburg, VA, North America [Website](#)



“We fell out of love with our previous software supplier. The upgrades process was also putting a strain on our own IT department, but thanks to Soutron and their new Cloud Based solution we now have software that is taken care of for us, much to the joy of our own IT department. We also really like the simplicity of field editing and look forward to going live very soon!”

Rob Petre, College Archivist, Oxford University, St Edmund Hall College
Oxford, United Kingdom [Website](#)



“The look and functionality of Soutron was very impressive and user-friendly. Some of us have used Soutron Library & Information Systems and were very happy with it. We look forward to working with Soutron Global’s friendly Team!!!”

Library Manager, Gardiner Roberts LLP
Ontario, North America [Website](#)



“Everything is going great – Your company is awesome!”

Leta Dannelley, Medical Librarian, Christus Health
North America [Website](#)



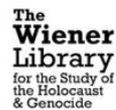
“We have expanded the use of the Soutron Library Management System. We now store staff evidence reviews and distribution of NICE guidelines. This is really allowing us to get even more value from a fully supported, single LMS.”

Andrew Cheney, Evidence Services Lead, Mersey Care NHS Foundation Trust
United Kingdom [Website](#)



“Proud to be an example for the power of the [@Soutron](#) archival management system at today's user group meeting.”

Jessica Green, Digital Engagement Manager, The Wiener Library
London, United Kingdom [Website](#)



“One of the best decisions we made [@TheEES](#) - to integrate our library and archive collections into one catalogue. We've been working with Soutron for a couple of years now and it's resulted in a fab new resource for Egyptology!”

Carl Graves, Archivist, Egypt Exploration Society (EES)
London, United Kingdom [Website](#)



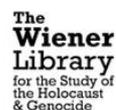
“The support from Soutron has also been incredibly responsive too, very helpful when it came to getting the user design and integration with our current website just how we wanted it.”

Meirian Jump, Archivist & Library Manager, Marx Memorial Library & Workers School
London, United Kingdom [Website](#)



“Thank you for all your wonderful work over the past year to make this day possible. You have been truly fantastic to work with!”

Jessica Green, Digital Engagement Manager, The Wiener Library
London, United Kingdom [Website](#)



“Gary at Soutron has been most approachable, clearly understandable, very thorough, definitely intelligent in his approach to our needs, quite comprehensive in his presentation; and his handling of the materials representing our collections which have been well thought through.

I commend him highly as being affable, smart, easy to work with, and a real artist in the graphic screen displays that I have seen. He also understands very well the problems of librarians and archivists and knows how to talk to us! I greatly appreciate the pains he has gone to for this institution's possible prospective collaboration with Soutron, and I hope very much to get to work with him on a project.”

Candace Jordan Librarian and Archives Manager Roswell Museum and Art Center
Roswell, New Mexico, North America



“Soutron’s staff were incredibly professional and helpful from the outset and continue to offer encouragement. One of the best things about using Soutron, is that we can even allow books which would usually be reference-only, to be checked-out.”

Sandra Zuniga Guzman, Librarian, Oxford Hub
Oxford, United Kingdom [Website](#)



“I must say that it is a pleasure working with this new tool. Especially now that I work with two screens. That allows me to have the database open and available all day long... but I wanted to add that the human side of our working relationship with Graham and the rest of the Soutron team is absolutely fantastic.”

Christina Galeazzi, Head of Library Services, Eurocontrol
Brussels, Belgium [Website](#)



“Having undertaken several system upgrades and changes in my career, I can honestly say this was the smoothest I have ever experienced.”

Zena Woodley, Library Resources Manager, Mid Essex Hospital Services NHS Trust
United Kingdom [Website](#)



“We chose this software because of its flexibility, which allows us to customise all our databases.”

Katharine Hogg, Librarian, The Foundling Museum
London, United Kingdom [Website](#)



“The simple and intuitive interface that comes with Soutron’s new system means that we should be able to reduce training and let others work in the system remotely. Until we saw Soutron we did not appreciate what time savings we might be able to achieve.”

Peter Huggins, Knowledge Centre Manager, The Chartered Institute of Logistics and Transport (UK)
Corby, United Kingdom [Website](#)



“Soutron delivered an extremely efficient solution which incorporates all the information held on the two separate systems and allows us to add approximately three thousand new records a month, yet still be easy to search with a fast response time.”

Jean Rose, Library Manager, Random House
United Kingdom [Website](#)



Further Information

Access our Case Studies:

www.soutron.com/about-us/access-case-studies

Access our Fact Sheets:

www.soutron.com/about-us/factsheets

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